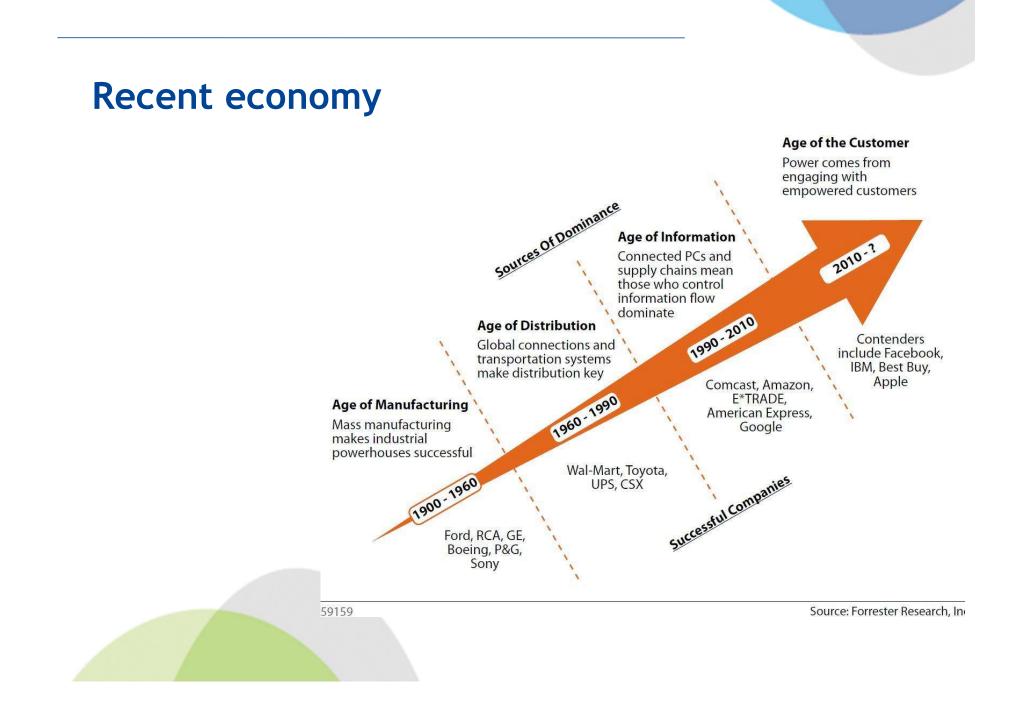


EUSBSR EU STRATEGY FOR THE BALTIC SEA REGION

"The gap of competences for the recent economy"

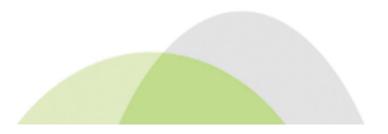


Ugnius Savickas Business consultant and lecturer, Innovation instructor and fasilitator, Executive education designer and coach, Volunteer Rietavas TBIC (Lithuania)



Recent economy = experience economy

- The next economy following the agrarian economy, the industrial economy, and the service economy.
- Products need to create meaning, experience, and some sort of memory for consumers.
- The highest-value economic offerings are experiences





Recent economy

WHAT DO WE MEAN BY EXPERIENCE ECONOMY?

A NEW ECONOMIC ERA IN WHICH ALL BUSINESSES MUST ORCHESTRATE MEMORABLE EVENTS FOR THEIR CUSTOMERS, AND THAT MEMORY ITSELF BECOMES THE PRODUCT. - THE "EXPERIENCE"



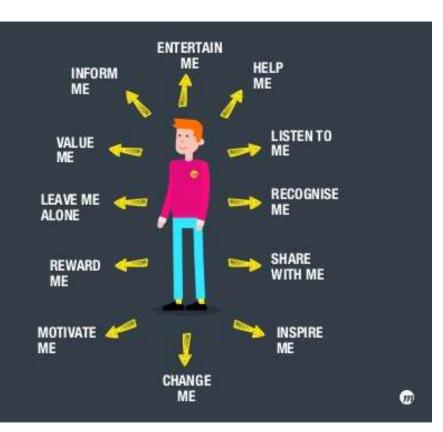




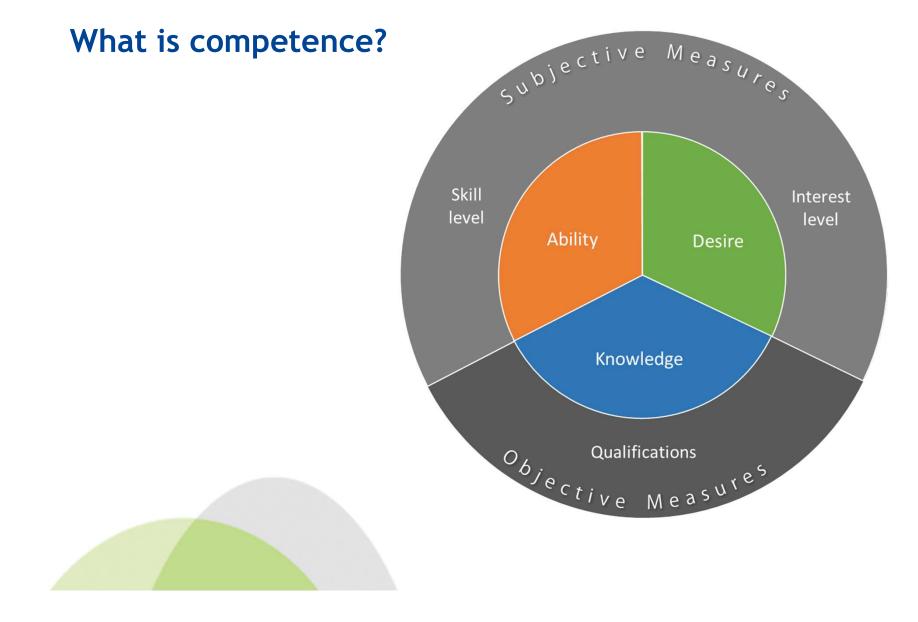
Recent economy

WHAT DOES THIS MEAN FOR THE CUSTOMER?

THROUGH THE PROLIFERATION OF SMARTPHONES AND SOCIAL MED NF ARF IN A WORLD EVERYONE IS CONNECTED EVERYONE ELSE THROUGH то AND THIS REOUIRES OLOGY ST0 ING IN THE 'FIRST' FU PERSON WHERE BRANDS CAN NOW LEAD WITH EXPERIENCE.



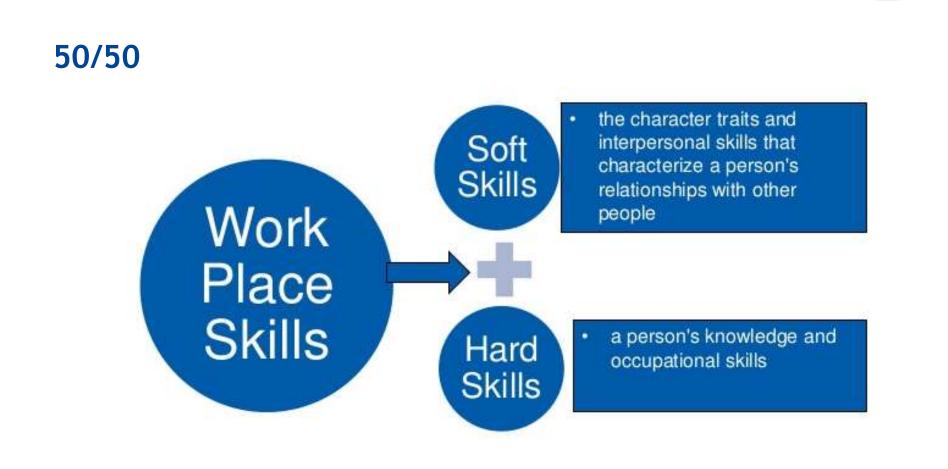


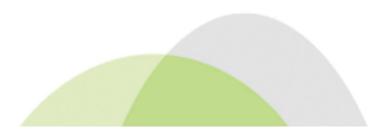


Shift in skills balance











Lacking competences (by U.Savickas)

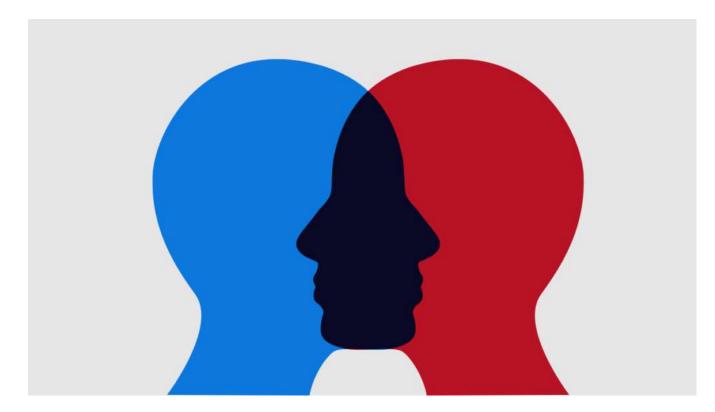
- Empathy
- Creativity
- Intuition
- Mindfulness
- Learning ability

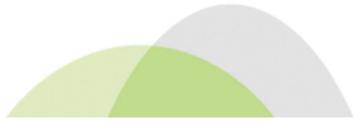






Empathy





Empathy

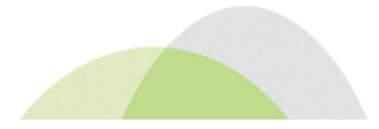
em·pa·thy noun \'em-pə-thē\

the action of understanding, being aware of, being sensitive to, and vicariously experiencing the feelings, thoughts, and experience of another of either the past or present without having the feelings, thoughts, and experience fully communicated in an objectively explicit manner



Creativity

"Creative thinking is more than just coming up with new ideas. It is about living life in a way that is open, authentic and curious. It is a mindset and approach to everything we do."



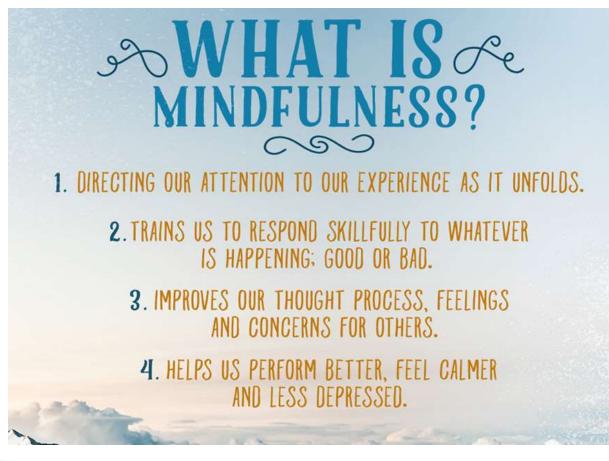
Intuition

If you listen closely to your intuition you will always know what is *"best"* for you, because what is best for you is what is **true** for you.

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Mindfulness







Learning ability

THE ABILITY TO LEARN FASTER THAN YOUR COMPETITORS MAY BE ONLY SUSTAINABLE COMPETITIVE ADVANTAGE.

- ARIE DE GEUS -





Learnig for life



DavidParkins





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